

HUNTINGDONSHIRE DISTRICT COUNCIL

Title: 3C Shared Services Update

Meeting/Date: Cabinet - 9 February 2017

Executive Portfolio: Executive Councillor for Commercialisation and Shared Services, Councillor D Brown

Report by: Interim Corporate Director (Services)

Wards affected: All

Executive Summary:

This report provides an overview of 3C Shared Services, in terms of Quarter 3 activity and other benefits identified in the business case in year 1 of operation.

There has been significant progress in the past quarter in all three services, and all three are completing the 2017/18 business plans which will include consumption based recharging and improved performance data as the services move from start-up to business as usual.

However, there are some issues regarding the delivery of savings set out in the original business cases. The report finds the prospects of the 3C Shared Services achieving its targeted 15% level of savings for 2016/17 are not positive.

Issues have been identified with demand management in all services. The historic information regarding demand on services that was available at time of writing the business cases was not comprehensive and accurate enough.

It is recognised that it has taken longer to establish staffing arrangements for a range of reasons discussed in the report and this has impacted on the stability and performance of the operations. Quarter 3 has seen an improvement in recruitment with a permanent Head of Service now in place for 3C Legal and ICT.

RECOMMENDATION:

The Cabinet is requested to note the report which is for information and comment.

1. INTRODUCTION

The attached report in Appendix 1 is joint report across the 3C Shared Services between Cambridge City Council, Huntingdonshire District Council and South Cambridgeshire District Council.

The same report will be presented to each Council.

2. LIST OF APPENDICES INCLUDED

Appendix 1 – 3C Shared Services 2016/17 Quarter 3 Update Report

Appendix 2 – 3C Legal Report

Appendix 3 – 3C ICT Report

Appendix 4 – 3C Building Control Report